

HELP! My identifications don't match!
What do I do?

The name you submitted on your first application is your name of record with the board.

If the name that appears on your government-issued identification and federal social security card is different from your name of record, you are required to provide the following information to the board to change your name of record:

- A clear copy of your driver's license AND federal social security card;
- Court documents authorizing a legal name change; OR
- Copy of marriage certificate.

You may change your name of record by faxing one of the above-mentioned methods to 916.322.3561.

Your name discrepancies should be taken care of BEFORE you schedule your CPJE with Exporior.

Your name must match **identically** on both your government-issued identification and federal social security card. If they do not, you need to take care of this so that the names match identically. Original government-issued identification and social security cards are required at the CPJE examination site. Notifications of the changes made are not acceptable.

The name that appears on both your government-issued identification and federal social security card must be your name of record with the board.

- If you hold an intern license with the board, the name of record is the name associated with the license. You may verify your name of record by checking the board's Web site at www.pharmacy.ca.gov under License Verification.
- If you do not have an intern license with the board, your name of record is the name under which you applied for your first examination.

If you have been scheduled, please note that it takes 7 business days for Exporior to receive the results of your name change. After 7 business days, you may contact Exporior to verify that the name change has been corrected and reschedule your appointment.